

HCI Foundations
CAC 430

1. You want to set your spring schedule in Self-Service. What are the seven stages of action according to Don Norman?

2. Give an example of processing at each of the following levels:
 - a. Visceral

 - b. Behavioral

 - c. Reflective

3. Choose a website that you like and run it against an accessibility testing tool (many are available online) to determine if it meets accessibility needs.
 - Step 1: Do you think the website is designed appropriately?
 - Step 2: Use the checker to determine if it meets requirements.
 - Step 3a: If the website did meet all requirements, choose one of the “eight golden rules of interface design” and explain how the website meets that rule.
 - Step 3b: If the website did not meet all requirements, choose one area where the website failed and describe in what stage/facet you feel the designers fell short.